

Emergency Message for U.S. Citizens – Bolivia Declares State of Emergency Due to Excessive Rain and Flooding
U.S. Embassy La Paz, Bolivia
February 7, 2014

This Emergency Message informs U.S. citizens traveling to and residing in Bolivia of current excessive rains and flooding in several parts of the country. On Tuesday, February 4, the Government of Bolivia declared a national emergency in response to heavy rains and flooding in rural parts of the Departments (states) of La Paz, Beni, Santa Cruz, and Cochabamba, where the most significant flooding damage has been reported. The capital city of La Paz is experiencing minor traffic and commuting problems, but the rains have caused severe damage in multiple smaller towns and villages in these areas, and some residents have been evacuated.

We urge all U.S. citizens to exercise caution when traveling within Bolivia. If you do decide to travel, you should verify your routes and check news reports prior to departing for updates on possible impassable roads and hazardous conditions.

You can stay in touch and get Embassy updates by checking the [Embassy website](#). Up-to-date information on security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada or, for callers outside the United States and Canada, by calling the regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

U.S. citizens are encouraged to enroll in the [Smart Traveler Enrollment Program \(STEP\)](#). U.S. citizens without internet access may enroll directly at the nearest U.S. Embassy or U.S. Consulate. By enrolling, U.S. citizens make it easier for the embassy/consulates to contact them in case of emergency. Stay up to date by bookmarking our [Bureau of Consular Affairs website](#), which contains the current Travel Warnings and Travel Alerts as well as the Worldwide Caution. Follow us on [Twitter](#) and the Bureau of Consular Affairs page on [Facebook](#), and download our free [Smart Traveler iPhone App](#) to have travel information at your fingertips.

You can contact the American Citizen Services Unit at the U.S. Embassy in La Paz, Bolivia, via e-mail at ConsularLaPazACS@state.gov or by telephone at 591-2-216-8246 during regular business hours (Monday to Thursday, 8 a.m. to 5:30 p.m. and Friday from 8 a.m. 12:00 p.m.) or 591-2-216-8000 after hours and on weekends. The U.S. Embassy is located at 2780 Arce Avenue in La Paz, Bolivia, and is open to the public by appointment on Monday through Thursday from 08:00 to 12:30, and Thursdays from 14:00 to 16:00. You can schedule a non-emergency appointment by visiting this [website](#).

The Embassy operates two Consular Agencies in the cities of Santa Cruz and Cochabamba, Bolivia. These agencies can also provide assistance to U.S. citizens. The Santa Cruz Consular Agency is located on Roque Aguilera Avenue #146 (3rd ring). You can contact the Santa Cruz Consular Agency by telephone at 591-3-351-3477, during regular business hours (Monday - Thursday, 9 a.m. to 12:30 p.m. and 1:30 p.m. to 3:00 p.m. and Friday, 9 a.m. to 12:00 p.m.). The Cochabamba Consular Agency is located in Edificio Saal, Avenida Pando 1122, 1st Floor. You

can contact the Cochabamba Consular Agency by telephone at 591-4-411-6313, during regular business hours (Monday, Tuesday, Thursday and Friday, 8 a.m. to 12:00 pm, and Wednesday, 1:30 p.m. to 5:30 p.m.). If you wish to visit the Consular Agencies for a non-emergency matter, please schedule an appointment through this website.